



NTIC Wellness Program FAQ:

How Do I Register? : To get registered with the Health Advocate portal, visit <https://members.healthadvocate.com/> . You will first be asked to select your organization: NTIC (Northern Tier Insurance Consortium). From there, you will then select the “Register Now” box. You will enter your information accordingly which will then allow you to create a username and password. Every individual will have their own account. **REMINDER:** You need to sign up using your LEGAL name. Whatever your name is listed as with your insurance is what the system will use to identify you as an eligible employee or not.

- **Returning Participants:** You will use the same credentials to login as you had in the past. You **do NOT** need to create a new account for the new program year.

How Do I Receive Points? : To receive points for the program, there is a list of activities you can participate in and an associated point value with each activity. Several activities (Annual Physical, Blood Work, etc.) have a verification form that must be completed. Other activities such as Pathways, Workshops, Learning Center, Tracking Healthy Behaviors, etc. are self-paced resources. All completed activities must take place within the one year program timeframe. You have until May 31st to obtain your points. Points reset on June 1st.

What Do I Do With My Completed Verification Forms? : Once you have completed the verification forms you will self-report them on Health Advocates website or app. When on the platform, click “Well-Being,” then “Rewards,” scroll down until you find the necessary screening or exam. Click on “Go to...” and enter in the required information.

***ALL VERIFICATION FORMS CAN BE LOCATED ON THE NTIC WELLNESS WEBSITE:** <https://ntic.iu17.org/>

What Do I Do Once I Receive My Necessary Points? : Keep up the healthy work! Monthly, the wellness coordinator receives a list of employees who’ve reached gold level from the prior month. Those names are communicated to the district and payroll to be rewarded. Because of process, it might take up to two months for employees to receive their incentive in their pay. You will not get paid for silver level unless it is May 31st and that’s the highest you’ve achieved.

If you have any questions, please do not hesitate to contact me at any time.

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